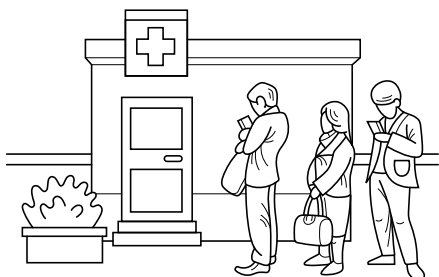


# WHEN VISITING THE PHARMACY PLEASE FOLLOW THESE IMPORTANT INSTRUCTIONS



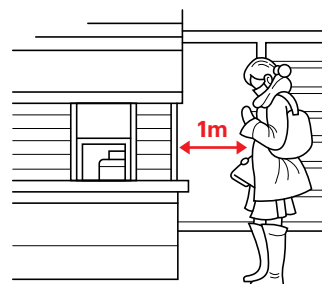
- 1** Wait outside the pharmacy in adequate spacing (at least 2 m).



- 2** In the pharmacy can be at the same time **maximum of two patients**.



- 3** Wear protective masks and use hand disinfection.



- 4** Stay one meter from the dispens point if you have a fever or cough.



- 5** Minimize contact with merchandise.



- 6** Pay by credit card if possible.

THANK YOU FOR BEING CONSIDERATE AND RESPONSIBLE.

# HELP US MEDICATION DISPENSING MAKE FASTER

- 1 Prepare your personal identification number / insurance card** for electronic or standard prescription.

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- 2 Make sure your prescription is valid.**

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- 3 Think exactly what you need** (including pack size, if possible).

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- 4 Don't call in the pharmacy.**

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- 5 Be factual and brief.**  
Don't talk about unrelated things (like the weather).

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- 6 Get generic drug substitution in the case of prescribed medicine shortage.** You will save time by re-visiting the pharmacy or visiting other pharmacies.

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- 7 Don't create unnecessary stocks.**  
Medicines will be missing those who really need them.

If you are healthy and want to buy only nutritional supplements, medical cosmetics or other assortment, please **postpone your visit the pharmacy for at least a month** or contact us by phone.

If the item is listed as unavailable, please don't ask for availability. We will inform you about the availability of the sold-out items at the pharmacy door.

THANK YOU FOR BEING CONSIDERATE AND RESPONSIBLE.